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Appl. No.: 09/478,112

Amdt. dated: December 16, 2003

Reply to Office action of June 17, 2003

OFFICIAL

Attorney Docket: EPI-027 US
7008122001

Patent

Certificate of Mailing/Transmission (37 C.F.R. § 1.8(a)):

[X] Pursuant to 37 C.F.R. § 1.6(d), I hereby certify that this paper and all enclosures are being sent via facsimile on the date indicated below to the attention of
Examiner Mary Cheung at Facsimile No. 703-305-7687.

Dated: December 16, 2003

Name of Person Certifying: Sheila Henriquez

Printed Name: Sheila Henriquez

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application No.: 09/478,112

Applicant: Reed Padi Maw Sturtevant, George A. Eberstadt, Jeffrey A. Kresch

Assignee: E.piphany, Inc.

Filing Date: January 4, 2000

Title: MANAGING THE RELATIONSHIP OF PARTIES INTERACTING ON A NETWORK

Examiner: Mary Cheung

Group Art Unit: 3621

Docket No.: EPI-027 US (7008122001)

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE TO OFFICE ACTION

Dear Sir:

In response to the Office action of June 17, 2003, please amend this application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims which begins on page 3 of this paper.

Remarks begin on page 12 of this paper.

This response is accompanied by a petition for a three month extension of time to extend the period to respond to the Office action to December 17, 2003, and to charge the appropriate fee under 37 C.F.R. § 1.16 and § 1.17.